

Access Statement for Rock House Bed & Breakfast

Introduction

This is a small B & B with 2 letting apartments with steep steps leading to the main house. There are up and down steps leading to the apartments - both of which have flights of stairs leading to the bedrooms and en-suites, unsuitable for people with mobility problems and the visually impaired.

Pre-arrival

- 01460 240324 phone with answerphone
- leaflet in porch listing tariff

Arrival & Car parking facilities

- Car parking on street
- Secure parking on request

Main Entrance & Reception

- No alternative entrance for disabled mobility persons
- No entry phone. Lighting is adequate.

Public Areas - General (Internal)

- No stair lifts - one flight of stairs straight - the other twisting.

Public Areas - WC

- WCs in en-suites - fully tiled

Dining Area in apartment

- Limited access around glass topped tables - lighting good

Laundry

- Laundry service available (limited) Ironing service available - all on request

Shop

- None

Treatment Rooms

- None

Leisure Facilities

- None

Outdoor Facilities

- Garden - access up steps

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- None

Bedrooms

- None suitable for wheelchair users

Bathroom, Shower en-suite

- Both en-suite

Self-Catering Kitchen

- None

Caravans, Holiday Homes & Twin Units

- No

Touring Facilities (Holiday Parks)

- No

Boats - Narrow Boat, Cruiser & Hotel Boat

- No

Attractions (Displays, exhibits, rides, etc.)

- No

Grounds & Gardens

- No special sensory or disabled facilities

Additional Information

- Notice in rooms of what to do in case of fire

Contact Information

- Address: Rock House B & B, 5 Palmer Street, South Petherton, Somerset. TA13 5DB
- Telephone: 01460 240324
- Website: www.unwindatrockhouse.co.uk
- Hours of operation : 8am - 8pm
- Emergency number : 01460 240324

Future Plans

- None

We welcome your feedback to help us continuously improve - if you have any comments please email to enquiries@rockhouse.co.uk